



## Superior critical power service since 1991

DC Group is North America's #1 independent provider of critical power maintenance. Our exceptional service and industry innovations translate to significant savings (historically 25% – 50%) and a record-setting 100% service completion rate.

## Streamline with support for all brands

We service every make and model of uninterruptible power supply (UPS) equipment built since the 1980s including: Vertiv (Emerson/Liebert), Eaton (Powerware), Schneider Electric (MGE/APC), Mitsubishi, Toshiba, General Electric and others. We do this by maintaining the largest inventory of parts in the industry – more than 1 million parts, including OEM-discontinued parts.

## Advanced technology

Our suite of proprietary software is the most advanced power management solution available. These streamlined software tools deliver efficiency, savings and easier workdays. Discover the PowerTools Suite™: D-Tech™, Site Sentry™ and SmartKey™.

**24/7/365 service.** Get around-the-clock emergency phone support and an unbeatable 2.35-hour average response time across the U.S. and Canada.

**Serious know-how.** We don't sub-contract. All our engineers are employees with a minimum of five years of OEM or military UPS experience and receive ongoing training.

PowerTools Suite of software solutions.

Join the future of power management with the most advanced, intuitive software in the industry. Our proprietary PowerTools Suite is complimentary to our clients.

Dedicated account management. Your account manager is with you every step of the way to keep you on track with proactive

**OEM-discontinued parts specialists.** We keep your equipment going strong with a massive parts inventory that includes OEM-discontinued and rare parts. Replace when it makes sense for you, not when the OEM discontinues support.

Individualized options. Your business isn't like any other, and your service plan shouldn't be either. We offer full annual service plans, preventive maintenance, time/materials options and more.

Coordinated service. We partner with the best so you enjoy one-stop convenience for all your critical equipment services.

Get the info you need or request a PowerTools Suite™ demo.

1.800.838.7927 | dc-group.com

1977 West River Road N Minneapolis, MN 55411

> DC Group Canada 4478 Chesswood Dr Toronto, ON M3J 2B9

uninterrupted power™