



# DC GROUP, INC. SERVICE AND MAINTENANCE FOR CRITICAL POWER EQUIPMENT

We provide superior repair and maintenance options for UPS units, DC plants, static switches, batteries and more. DC Group stands apart with 24/7 service, a massive parts inventory (including OEM-discontinued and rare parts), certified field service engineers, a suite of ground-breaking power management software tools and highly competitive pricing — generally saving our customers 25% or more. We offer service throughout the U.S. and Canada, with an unbeaten average on-site response time of 2.35 hours.

## Service, maintenance programs for UPS, PDU, DC plants:

- Full-service annual maintenance
- PM-only maintenance
- Time and materials repair services
- 24/7 emergency service
- Battery, capacitor, fan replacement
- Infrared thermography

## Parts replacement services

Our warehouse of more than 1 million parts, plus an extensive North American parts distribution network means we specialize in:

- Proactive parts replacement to reduce or eliminate UPS events
- Hard-to-find or discontinued parts so you can extend the life of your current equipment
- Circuit board repair and replacement

## Partner services

- Generator maintenance
- HVAC maintenance
- Fire suppression maintenance

## Partner products

- Real-time monitoring: Cellwatch, PTI products
- New UPS, PDU units: GE, MGE, others
- Refurbished units

## The DC Group difference

24/7/365 service nationwide and throughout Canada

Dedicated Account Managers for proactive service and maintenance

Volume discounts for multiple sites

Unbeatable 2.35-hour average on-site response time

Advanced power management with the PowerTools Suite™ of software

Trained engineer employees, not subcontractors

Stability, growth and industry leadership since 1991

Serving 20% of the Fortune 500, multiple years on the Inc. Magazine Fastest Growing Companies list

Around-the-clock emergency call center

Find out more about DC Group services and our PowerTools Suite™ of software solutions. Request an online demo.

1.800.838.7927 | dc-group.com

1977 West River Road N  
Minneapolis, MN 55411

uninterrupted power



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